



BATTERSEA POWER STATION

BATTERSEA LAND TRAIN – TERMS & CONDITIONS

THESE TERMS

These terms apply to the use of the Land Train . Any reference to “we”, “us” or “our” in these terms is a reference to the owner(s) and/or operator(s) of the Land Train.

By boarding the Land Train, you agree to be bound by these terms.

USING THE LAND TRAIN

We permit you to board and use the Land Train for the sole purpose of being transported along the designated route within the Battersea Power Station estate.

The Land Train is scheduled to operate Monday to Sunday between 11 am and 3pm, however operation is not guaranteed.

You must comply with all reasonable instructions given by our staff at all times.

The fare for the Land Train is £2.50 per person. Children under the age of 8 travel free, however all children must be accompanied by a responsible adult at all times.

Passengers may board and disembark only at designated stops and must remain seated while the Land Train is in motion.

AVAILABILITY, CANCELLATIONS AND SERVICE CHANGES

The operation of the Land Train is subject to availability and may be cancelled, suspended, curtailed or altered at any time without prior notice.

The service may not operate or may be stopped due to, but not limited to:

- extreme or adverse weather conditions
- low temperatures or unsafe ground conditions
- high pedestrian footfall
- events or activations that block or restrict the route
- driver or staffing availability

- health, safety or security concerns

If the service is cancelled or interrupted, we do not guarantee alternative transport and no refunds will be payable where cancellation is outside of our reasonable control.

CHILDREN AND SUPERVISION

Children must be accompanied by a responsible adult at all times while using the Land Train.

The accompanying adult is responsible for the behaviour, safety and supervision of children in their care.

Unaccompanied children will not be permitted to board.

PROHIBITED ACTIVITIES

You must not:

- stand, move around, or attempt to disembark while the Land Train is in motion
- exceed the maximum passenger capacity
- behave in a manner that is unsafe, disruptive, or anti-social
- interfere with the driver, controls, or operation of the Land Train
- board the Land Train if instructed not to do so by staff

We reserve the right to refuse boarding or require passengers to disembark if these rules are not followed.

OUR RIGHTS

We may refuse boarding or require any passenger to leave the Land Train if they:

- fail to comply with these terms
- fail to follow staff instructions
- behave in a way that may compromise safety
- cause or risk damage to property
- have no legitimate reason to be on the Land Train

We may suspend or cancel the service for any valid reason including, but not limited to, weather conditions, operational constraints, public safety concerns, or site-wide incidents.

PERSONAL BELONGINGS

Passengers are responsible for their personal belongings at all times.

We are not responsible for loss, theft, or damage to personal property while using the Land Train.

REPORTING INCIDENTS

If an incident, injury, or unsafe situation occurs, you should notify a member of staff immediately.

If personal property is lost or damaged, this should be reported to staff as soon as reasonably practicable.

Any feedback for the Land Train operation can be redirected to the Guest Services team via email guestservices@bpsms.co.uk

OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY YOU

The Land Train operates in a public environment and we cannot guarantee the safety of all passengers at all times.

If we fail to comply with these terms or fail to use reasonable care and skill in operating the Land Train, we are responsible for any loss or damage you suffer that is a foreseeable result of that failure.

Nothing in these terms excludes or limits our liability where it would be unlawful to do so, including liability for death or personal injury caused by our negligence.

YOUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BY US

If you or a person in your care causes damage to the Land Train, infrastructure, or surrounding property, we may seek to recover the cost of repair and associated administration costs from you, except where the damage arises from our negligence.

You agree to reimburse us for any claim made against us by a third party arising out of your use of the Land Train.

GENERAL

These Terms & Conditions may be amended at any time without notice.

Failure by us to enforce any part of these terms does not constitute a waiver of our rights.

Battersea Power Station



Land Train (Battersea Express) – Legal Disclaimer

The Land Train is operated by Ethos Farm – Battersea Power Station as a visitor amenity within the Battersea Power Station estate.

Operation of the Land Train is subject to availability, site conditions, and safety considerations. While every reasonable effort is made to operate the service as advertised, services are not guaranteed and may be cancelled, delayed, curtailed, or suspended at any time without prior notice due to, but not limited to:

- adverse or extreme weather conditions
- low temperatures or unsafe ground conditions
- high pedestrian footfall
- events, activations, or route obstructions
- operational or staffing constraints
- safety or security requirements

All passengers use the Land Train at their own risk, subject to the operator's duty of care under applicable law.

Neither Ethos Farm – Battersea Power Station nor Battersea Power Station shall be liable for any loss, damage, delay, inconvenience, or expense arising from the suspension or cancellation of the service, except where such liability cannot be excluded by law.

Passengers are responsible for their personal belongings at all times. The operator accepts no responsibility for loss, theft, or damage to personal property.

Children must be accompanied by a responsible adult at all times. The supervising adult accepts full responsibility for the safety, conduct, and supervision of children in their care.

All passengers must comply with safety instructions and directions given by Land Train staff. The operator reserves the right to refuse boarding or require passengers to disembark where behaviour or non-compliance may compromise safety or the enjoyment of others.

Nothing in this disclaimer shall exclude or limit liability for death or personal injury resulting from negligence, or any other liability which cannot be excluded under applicable law.